



FOR IMMEDIATE RELEASE

INDIAN HILLS GENERAL IMPROVEMENT DISTRICT ANNOUNCES SUSPENSION OF WATER SHUTOFFS

Delinquent accounts will not be shut off

John Lufrano, General Manager of Indian Hills GID has announced that in order to support community efforts to mitigate the impact of Coronavirus, IHGID is suspending water service shutoffs, effective immediately, for delinquent payments in all its service territory.

As a public utility, IHGID understands our obligations to the community we serve, and that includes the personal safety of our neighbors through personal sanitation. We know a safe and reliable source of potable water is vital for hand washing, surface cleaning, and other measures to help stop the spread of COVID-19.

This procedure will remain in effect until at least April 30 and will be reevaluated at that time considering the prevailing COVID-19 conditions. Customers who are behind on their bills are encouraged to bring them current or discuss their options with IHGID customer service as the suspension of shutoffs is only temporary.

Maintaining service to our customers is a step we are taking to support the health and well-being of our customers and community. We encourage everyone to read and follow the guidelines recommended by the Centers for Disease Control (CDC) to protect themselves and their families.

All District staff are currently working and is available by phone at 775-267-2805 to answer any questions.